How to purchase the OTP Device

A Corporate Administrator (a Singapore citizen or a permanent resident of Singapore) from the Entity will need to go to OneKey Customer Care Centre (refer to address below) for OTP Device purchase and registration. Please note that the Corporate Administrator will need to bring the 4 documents as follows for the registration:-

(a) Completed “Letter Authorising Corporate Administrator” (refer to Annex C2);
(b) An organization profile printout of the Entity from the Accounting and Corporate Regulatory Authority (“ACRA”);
(c) Original identity card (NRIC/FIN/Passport only, strictly no Employee Pass) of the appointed representative; and
(d) A photocopy of the identity card (back and front) of the person authorising the appointment of the Corporate Administrator for the “Letter Authorising Corporate Administrator”.

Please be informed that there is no limit to the number of OTP Device that may be purchased (price per token: $15; payment by NETS or cash). The OTP Device is unique to each MASNET Account holder. It will be registered under the Entity’s UEN.

OneKey Customer Care Centre
Duo Gallery
7 Fraser Street
#B3-22/23/24
Singapore 189356

Operating Hours:  
Mon - Fri  8:00 am – 6:00 pm
Sat  8:00 am – 2:00 pm